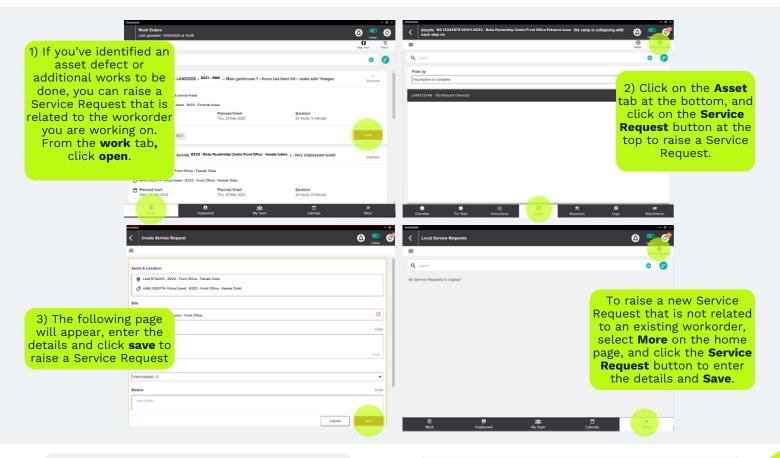
Project NextGen

Igniting change, uniting teams.



Submitting Service Requests

There are two ways for submitting a Service Request on Touchstone: 1-Through an existing Work Order. 2-A new Service Request Follow the steps below to raise a Service Request. The full process is available on the Knowledge Hub.



Key Change

- Cleaner screen with easier navigation
- Intuitive menu changes with your screen
- Live and responsive you and your team can see the same information

Tips

- The process will be familiar
- Don't forget to sync

The full process will be uploaded to the knowledge hub, when available - scan here

