



Customer Profile

The University of Tasmania

Customer

University of Tasmania

Term

30 years (2017 - 2047)

Value

\$4m p.a.

Location

Hobart, Launceston, Burnie, TAS

Maintenance and Facilities Management

The University of Tasmania (UTAS) is a public research university located in Tasmania, Australia. The University educates 34,000 students per year including 4,500 international students.

Programmed were part of the successful consortium, Spark Living, to secure the 30 year contract for the UTAS Purpose Built Student Accommodation.

Contract history

In December 2017 Programmed transitioned into the facilities to deliver the maintenance and asset management services to the Universities accommodation facilities. The contract comprises 11 accommodation buildings distributed across Hobart, Launceston and Burnie.

UTAS selected the Spark Living consortium to manage, upgrade and maintain the Student Accommodation under a PPP arrangement.

Spark Living Partners Consortium

This fully integrated consortium comprises Hutchinson Builders (Design and Construction), Tetris Capital (Equity and Debt Provider) and Programmed (FM Services).

For the next 30 years Programmed will maintain, refurbish and manage the student accommodation and surrounding grounds. The site has remained presented to a high standard of quality, safe, accessible, secure, sustainable and compliant with all Laws and other relevant requirements.

UTAS have partnered with Programmed as an experienced service provider to:

- Support their ability to provide a world class university facility to attract students
- Support their ability to fund future accommodation expansion
- Implement a controlled asset management regime.

Scope of services

Programmed provide emergency maintenance, planned preventative maintenance, reactive maintenance and periodic replacement to achieve full operational functionality and to prevent deterioration of the student accommodation sites.

Programmed provide the following services:

- ▶ Grounds management
- ▶ Vermin and pest control
- ▶ Waste removal
- ▶ General building and fabric maintenance
- ▶ Building Services - Fire, Electrical, HVAC
- ▶ Electronic monitoring and access control systems
- ▶ Essential Safety Measures
- ▶ Cleaning - External and internal (inside student rooms only at change over)
- ▶ Provision of moveable furniture and equipment.

Notable achievements include:

