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Over the past year, I've realised that leadership isn't something you "master" - it's something you keep learning, adjusting, and sometimes stumbling your way through. Managing people is never straightforward, and I've learned to let go of the idea that it ever will be. Everyone brings their own experiences, pressures, and perspectives, and part of leadership is meeting people where they are, not where it's convenient for me.

One thing I've become really proud of is how I've grown in taking feedback. It's not always easy hearing something that challenges you - sometimes it stings, sometimes it surprises you, and sometimes it forces you to rethink habits you've held for years. But I've learned to take feedback on the chin and see it for what it really is: a chance to get better. The moments that have pushed me the hardest have ended up teaching me the most.

Another big shift for me has been consciously trying to lead in the way I'd personally want to be led. For me, that means being open, respectful, and human - showing people that I'm still learning too. When I show vulnerability or admit I don't have all the answers, it actually strengthens trust rather than weakening it. It reminds everyone, including myself, that leadership isn't about perfection; it's about intention and growth.

As I look ahead, I want to keep building on these lessons - staying curious, staying accountable, and continuing to learn from every person and every experience, even the tough ones.

One action I'm giving in 2026 to help others gain is committing to creating more space for honest conversations - moments where people feel heard, supported, and genuinely empowered to grow.