

Project Next**Gen**

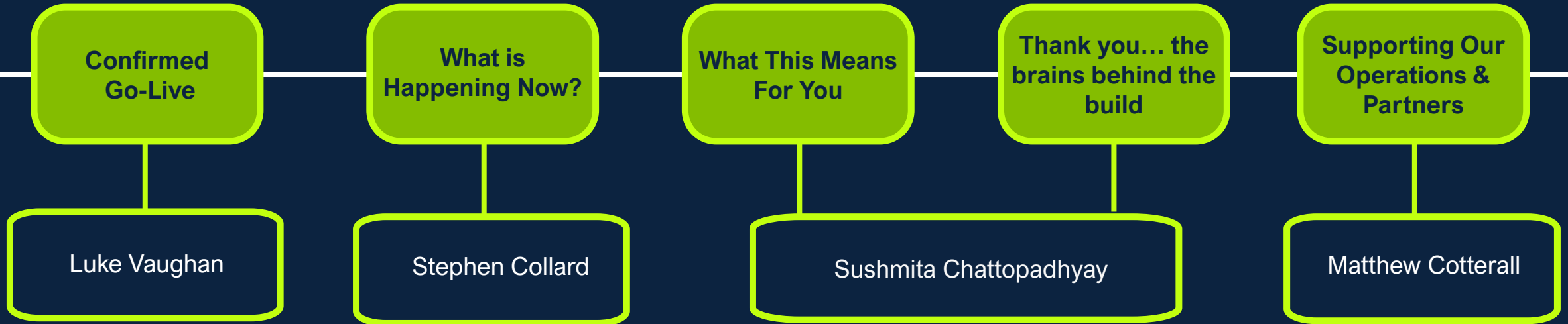
Igniting change,
uniting teams.



Go-Live Announcement

Release 1 – Update Session on 30 May 2025

Agenda



Confirmed – Go Live Date

Luke Vaughan

The Date

**23
June**

The Details

- Minor adjustment to align with our planned implementation activities.
- Reflects our commitment to delivering a quality technology experience for our users, business teams and customers.
- Further demonstrates our high standards, not a step back.
- Provides a clear path to launch with minimal disruption.

Why the adjustment to date

- Final validation activities are still underway to set us up for success, including issue resolution arising from multiple thorough testing cycles.
- This slight extension helps to address key feedback, finish strong, and better support our operational teams ahead of launch.

What is Happening Now

Stephen Collard

User Acceptance Testing

Review and close out testing findings.
Resolve any outstanding major issues.

End User Training

Final preparation for training deployment.
Communication & Engagement preparation.

Cutover Planning & Prep

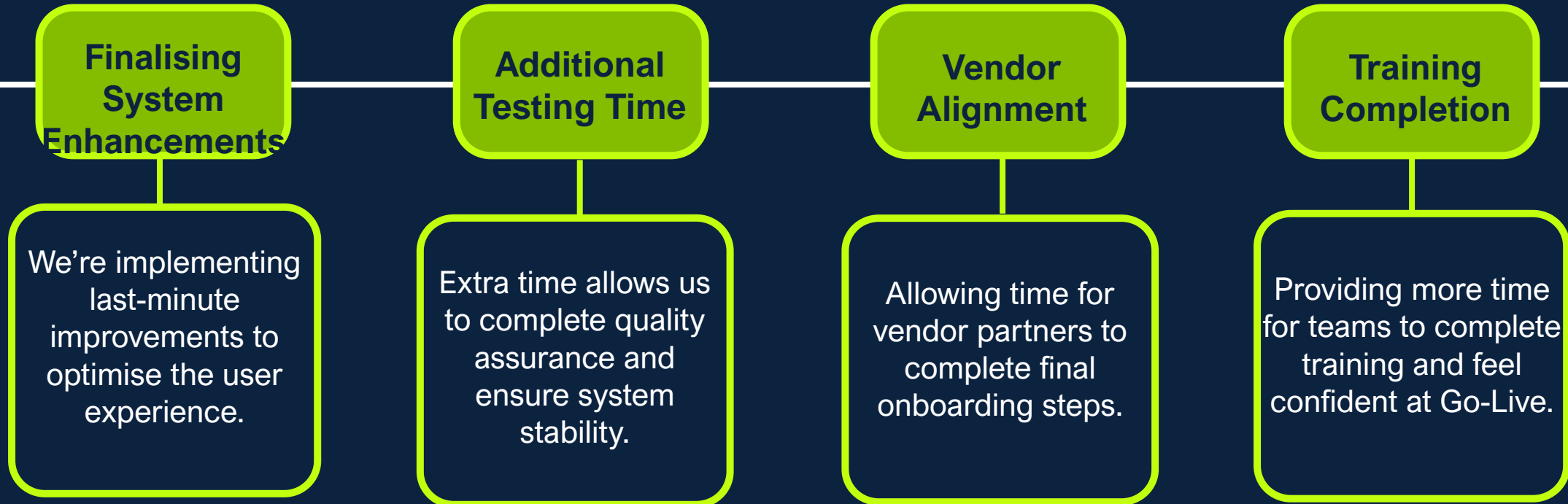
Business Readiness checkpoints.
Cutover planning & preparation
Refining Manual Mode processing

Go Live & Hypercare/Support

Soft Launch & Go Live
Finalisation of Hypercare /
Support Model

What This Means for You

Sushmita Chattopadhyay



The brains behind the build

The core technical foundation is solid — **your hard work** has brought us here.

Your commitment, long hours, and problem-solving have **not gone unnoticed**.

We're on the home stretch — your **contributions remain critical**.

Let's **stay focused** and deliver a launch we're all proud of.

Thank you!

Let's keep the momentum...

Supporting Our Operations & Partners

Matthew Cotterall

Relationships	Our Reputation	Aligned & Agile	Flag & Escalate
Ensure business continuity & partner confidence.	A strong finish demonstrates professionalism and earns long-term trust	Ready to adapt and respond to evolving project needs.	Help us catch and fix things quickly – don't wait.

We're in this together!

Questions?

Useful Links

To support you as we move closer to Go-Live, we've compiled some useful resources below. These cover links, factsheets and updates to help you stay informed and supported throughout the transition.

Knowledge Centre:

<https://info.programmed.com.au/nextgen-internal-staff>

Fast Facts & How-to Guides:

[Vendor Admins](#)

[Accounts & Operations](#)

[Field Services](#)

NextGen Updates:

<https://info.programmed.com.au/nextgen-vendor-admin#Email-updates>

NextGen Roadmap:

<https://info.programmed.com.au/hubfs/Project%20NextGen%20Roadmap.png?hsLang=en-au>