Indigenous IT Desktop Support Traineeship

Like working with computers? Enjoy helping people fix things? The Indigenous IT Desktop Support Traineeship is a great way to get started in the tech world. You'll learn how to solve real IT problems, set up devices, and support staff — all while working in a team and getting paid. Based in Karratha, you'll build your confidence, earn a recognised qualification, and find out what it's like to have a career in IT.
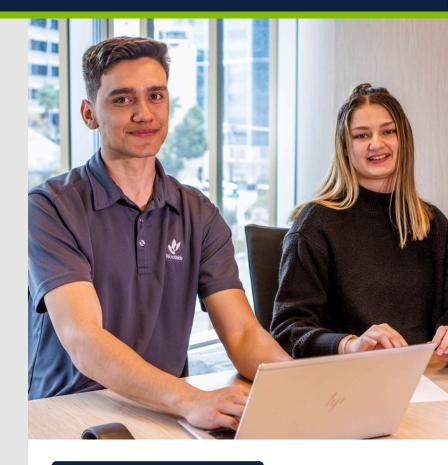
About the role

The IT Desktop Support Traineeship is a Traineeship Program for Aboriginal and Torres Strait Islander Australians residing in the City of Karratha.

Throughout the IT Desktop Traineeship, you will gain skills and experience to prepare you for a career in the tech industry.

- Assist with setting up laptops, desktops and mobile devices
- Help staff troubleshoot common IT issues
- Support staff with tasks like password resets, email setup, and basic connectivity issues (Wi-Fi, printing, etc.)
- Learn to use systems like ServiceNow and Active Directory
- Gain practical experience using Microsoft 365 tools in a corporate environment
- Support new starters with IT onboarding
- Log and track support requests
- Work alongside experienced IT professionals
- Over time, gain exposure to areas like networks, cyber security, and enterprise IT systems

Work inside a professional corporate IT team, supporting one of Australia's largest energy companies and gaining real-world insight into enterprise systems and service delivery.

We will provide you with on-the-job training, and an opportunity to develop your knowledge and understanding of the Woodside production processes.

Where will you be working?

You'll start your training at Woodside's Production Academy, located at the Karratha Gas Plant. After a couple of weeks, you will join the Digital Team supporting the Burrup Production Facilities, working across all Woodside onshore facilities. You'll be learning on the job, working alongside qualified technicians and getting hands-on experience maintaining the systems that keep the site connected.

What training will be provided?

- Initial onboarding and ongoing technical training through Woodside's Production Training Academy
- Regular online training through North Regional TAFE, where you'll work towards completing a Certificate II / III / Certificate IV in Information Technology.
- Certificate II / III / IV on-the-job training, shadowing and learning from experienced technicians
- Additional training that may include first aid, life skills, leadership development, safety and industry-specific modules

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What do you need to apply?

To be eligible for the IT Desktop Traineeship, you should have:

- Are interested in technology and solving problems
- Are reliable, motivated and eager to learn
- Have completed Year 12 or equivalent
- A strong willingness to learn and grow
- The ability to work well in a team
- A current "C" class driver's licence
- A good level of physical fitness and a commitment to your health and wellbeing
- The ability to pass a pre-employment medical and regular drug and alcohol screening
- To meet the requirements for a Maritime Security Identification Card (MSIC)

For more information and to apply, visit
programmed.com.au/woodside

About Woodside Energy

Woodside Energy is a global energy company, founded in Australia with a spirit of innovation and determination. They provide the energy the world needs to heat and cool homes, keep lights on, and enable industry.

Woodside led the development of the LNG industry in Australia. Today, Woodside aims to thrive through the global energy transition.

Woodside's success is driven by its people, and they aim to attract, develop and retain a diverse high-performing workforce. Their proven track record and distinctive capabilities are underpinned by more than 65 years of experience, making Woodside an employer and partner of choice.

This traineeship is delivered in collaboration with Programmed, a Group Training Organisation and recognised leader in employment, mentoring and support for trainees and apprentices.

As your legal employer, Programmed will support you throughout the program — with regular check-ins, guidance, and one-on-one support from a dedicated Training Coordinator. We'll help you stay on track with your training, build your confidence, and prepare for the next step in your career journey.

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